

# Troubleshooting Guide

Note: First, drop shade should be closed and motor unplugged (at least 10 seconds).

**Step 1.** Connect the motor power cord to wall/electrical outlet.

**Step 2.** Press the **P2** button twice on the back of the remote control. (listen for beep)

**Step 3.** Press and hold the **Down** button on the front of the remote control until the beeping stops. (listen for beep)

**Programming is completed.** To open the Drop Shade, simply push the **Down** button and to close simply push the **Up** button.

## Troubleshooting

Problem #1 - If the drop shade goes down after pressing the **UP** button, perform the following steps:

Press the **P2** button once (reverse side).

Press the **OK/STOP** button once.

Press the **P2** button once (reverse side).

Unplug the power cord for 5 sec. then re-plug (this will erase the existing setting).

Press the **P2** button twice (reverse side).

**NOTE:** Viewed facing the motor end.

Press the **UP** button once, **if**, the screen rolls over the left side of the tube.

Press the **DOWN** button once, **if**, the screen rolls over the right side of the tube.

Press the **OK/STOP** button once

This will program the motor to go out when pushing the **DOWN** button.

